

# Rates Appeals or Disputes

Information on how to appeal your rates notice



## **Incorrect details on the rates notice**

### **Incorrect Mailing Address**

If the mailing address on your notice is incorrect please **send us an email to** [finance@cranbrook.wa.gov.au](mailto:finance@cranbrook.wa.gov.au) and we will update our records.

### **Incorrect or Change of Owner**

If the ownership details on your notice are incorrect please **send us an email to** [finance@cranbrook.wa.gov.au](mailto:finance@cranbrook.wa.gov.au) or contact us on (08) 9826 1008. We will require a copy of the properties title deed showing the correct information in order to update our records.

### **If you have not received a rates notice**

All rate notices should be mailed out by the 1<sup>st</sup> of August each year. If you have not received your notice by this time please contact us on (08) 9826 1008, so we can reissue a copy to you.

## **How to dispute the Gross Rental or Unimproved Value**

If you wish to object to the Gross Rental or Unimproved Value for your property, please contact the Valuer Generals Office on:

Phone: (08) 9273 7373

Web: **Valuer Generals Office (Landgate)**

- Objections must be lodged within 60 days of the rates notice being issued
- This process is only for objections to the Gross Rental or Unimproved Value allocated to a property, not the rate in the dollar

### **Please Note:**

The Shire of Cranbrook is not authorised to alter property valuations except on the advice of the Valuer Generals Office.